



## **The Hive Climbing and Fitness is expanding with a third location near the Scott Road SkyTrain in Surrey!**

Voted 2017's Best Climbing Gym in Vancouver by the Georgia Straight AND nominated for Business of the Year by the North Shore Chamber of Commerce ),The Hive is excited to bring an open, modern 20,000sq. ft. facility for climbing and fitness to the Surrey community slated to open in December 2018.

We are building an energetic and motivated team to "making life better" by serving members and guests through our four pillars of Climbing, Community, Education and Health & Wellness. In our eyes, everyone is a climber, no matter their age or fitness level. We need your help to share our passion and give everyone a 5 star experience at our newest facility.

## **No matter your climbing and fitness experience there is a role for you! Full-Time, Part-Time and Casual positions Available**

- Customer Service Representative
- Education/Climbing Instructors for Youth and Adults (preference of some climbing experience)
- Birthday Party Leaders
- Route Setters (experience preferred but not necessary)

General expectations of you and the rest of the Surrey team will include:

- A commitment to learning about The Hive by attending training sessions at our different facilities(Vancouver/North Shore) so when you help open Surrey you have a great sense of the climbing and fitness community that we support as well as our operations.
- A sense of responsibility and pride when you work with guests of various fitness levels

[HIVECLIMBING.COM](http://HIVECLIMBING.COM)

**HIVE VANCOUVER •**  
604-683-4483  
520 INDUSTRIAL AVE  
VANCOUVER, BC  
V6A 2P3

**HIVE NORTH SHORE •**  
604-990-4483  
140-2270 DOLLARTON HWY  
NORTH VANCOUVER, BC  
V7H 1A8

**HIVE SURREY •**  
*tbd*  
11125 124th St Unit #101  
SURREY, BC  
V3V 4V1



so that risk mitigation protocols and customer service guidelines are of your utmost priority.

- A willingness to provide appreciative and thought provoking feedback to your coworkers, supervisors and managers so that the team is constantly improving, having fun and being proactive about general health & wellness both at work and at home.
- A great ability to be on time and reliable! We are very flexible and work really hard on our schedules but we require staff to build a reputation of dependability. Our Cloud based scheduling software makes this pretty easy!
- An awareness of the expectations and duties of your role which is enhanced by your curiosity and eagerness to understand The Hive and how we participate in our community of climbers and guests.
- Using your free membership at the gyms to get active by either using a self guided approach to fitness, attending a yoga/pilates class, or building on your climbing skills.
- A drive to share our passions of climbing, and health and wellness to the Surrey community and help create an encouraging, exciting and welcoming environment for climbers of all ages, backgrounds and abilities
- An ability to work days, evenings and/or weekends. We believe the best way to serve our members and guests is to be open and available when they are!

### How to apply.

We can't wait to interview you! Head over to our Careers Page ([hiveclimbing.com/contact-us](http://hiveclimbing.com/contact-us)) and fill out the online Application Form for the position you are interested in. Choose Hive Surrey as your desired location. We intend to assess all applicants and be in touch with those we are interested in by the end of October to book interviews. Thank you for your interest! We look forward to seeing you at The Hive in Surrey!

#### HIVECLIMBING.COM

**HIVE VANCOUVER •**  
604-683-4483  
520 INDUSTRIAL AVE  
VANCOUVER, BC  
V6A 2P3

**HIVE NORTH SHORE •**  
604-990-4483  
140-2270 DOLLARTON HWY  
NORTH VANCOUVER, BC  
V7H 1A8

**HIVE SURREY •**  
*tbd*  
11125 124th St Unit #101  
SURREY, BC  
V3V 4V1